

REFUND POLICY

Last Updated Date: August 14, 2024

1. Overview

At **Book Driving** ("Bookdriving.co", "we," "our," "us"), we strive to provide the best possible service. This Refund Policy outlines the circumstances under which refunds will be granted for our website <https://bookdriving.co> (the "Site"). By accessing our Site, you agree to this Refund Policy.

2. Refund Request Process

2.1. Submission

All refund requests must be submitted via our official Refund Request Form, which can be accessed through the <https://bookdriving.co/settings> section of our Site. Please ensure that all required information is provided accurately to avoid delays.

2.2. Processing Time

Once your refund request is received, our team will review and process it within 5 business days. You will be notified via email regarding the outcome—whether the refund is approved or denied.

2.3. Refund Timeframe

If a refund is accepted, it may take 1 to 30 business days to be credited to the user's payment account, depending on the payment service provider's processing time.

3. Contact Us

If you have any questions or concerns about this Refund Policy, please contact us at support@bookdriving.co.

By using our services and accessing our Site, you acknowledge that you have read, understood, and agreed to this Refund Policy.